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- 1. Qualifying individuals should not take any fever reducing medications prior to testing.
- 2. When you arrive to the drive thru site, please follow the signs and have a form of ID ready.
- 3. Please bring your health insurance card. If you do not have health insurance your test will still be conducted with no out of pocket cost.
- 4. Keep your windows up until you are asked to lower them.
- 5. A Specimen will be collected and sent out to the laboratory to conduct the test.
- 6. A follow up email, phone call or text message will be sent to you to confirm your results.
- 7. Follow you doctor's instructions and remain at home until you receive your results or are cleared by a doctor.

LOCATIONS & HOURS

• Westland City Hall 36300 Warren Rd. Westland, MI 48185 Hours of Operation Monday - Friday 9 AM - 4 PM

HOW TO PROTECT YOURSELF & OTHERS



WEAR MASK



USE HAND SANITIZER



SEE A DOCTOR



SOCIAL DISTANCING



Sponsored by:







Quality Care Covid Testing 1-313-653-5053

Frequently Asked Questions

- 1. Is this a Rapid Test?
 - a. No, This is a PCR test, Once a specimen is taken it is sent to a lab for evaluation.
- 2. How long will the testing trailer be at city hall?
 - a. The testing site is expected to be here for the foreseeable future. No departure date has been set.
- 3. Is this a Free Test? And are kids included?
 - a. Yes, the test is free to everybody. Residents are asked, but not required to bring their health insurance card. This information is used to recover administrative cost that insurance providers will cover at no cost to residents.
- 4. When can the residents expect to receive their test results from Quality Care Testing?
 - a. The current turnaround time is between 48 96 hours
- 5. How will the resident be notified of their test results?
 - a. Residents will be notified via email, text, or a phone call from Quality Care Testing.
- 6. Do residents need to make an appointment?
 - a. No, this is a drive through testing site and tests are done on a first come, first serve basis.
- 7. Will free cloth face masks be offered at this testing site?
 - a. PPE bags will be available for purchase. For \$2.00 residents will receive 3 masks, 3 pairs gloves, two packages of wipes, temperature strips and much more.
- 8. Will the testing staff be required to were PPE?
 - a. Safety protocols for our testing staff are in place. Full gloves and masks required. Optional full body suits